

After Hours RN Case Manager



Job Title:	After Hours RN	Job Category:	Nursing
Location:	Washington and Warren County	Travel Required:	Yes, within our catchment area
Level/Salary Range:	68,250	Position Type:	Full Time
HR Contact:	Bronwen Compo	Date Posted:	06/06/2023
Applications Accepted By:			
Fax 866.200.5117 or Email: bhcompo@highpeakshospice.org Subject Line: RN Case Manager Application		Mail: High Peaks Hospice HR Department 454 Glen Street Glens Falls, NY 12801	

The culture of High Peaks Hospice is mission-driven and community oriented. From our board of directors, clinical staff, circle of care team members, administrative staff, volunteers, and donors, the High Peaks Hospice community is filled with compassionate and dedicated individuals committed to providing comfort, peace, and dignity to the families we serve, at a time when it's needed most.

We help individuals achieve a peaceful life closure, aligned with their values, wishes, choice, and needs, while fully supporting their caregivers and loved ones along the way.

Job Description

After Hours RN Case Manager

SUMMARY

The After-Hours Nurse plans and delivers care to patients utilizing the nursing process of assessment, planning, interventions, implementation, and evaluation; and effectively interacts with patients, significant others, and other interdisciplinary team members while maintaining standards of professional nursing and clinical competency.

Reports to the skilled nursing manager.

QUALIFICATIONS

- Graduate of an accredited school of nursing.
- Valid license as a Registered Nurse in the State of New York.
- Home Health and/or hospice experience is highly desirable.
- Minimum two year's experience.
- Must have a current New York State driver's license.
- Must have 24-hour access to a motor vehicle and maintain personal auto liability insurance coverage.
- Able to cope with emotional stress and be tolerant of individual lifestyles.
- Sensitive to the needs of terminally ill patients and families and one's own feelings about dying and death.
- Must meet all local health regulations.
- Basic computer skills are desirable.

- Must be capable of performing the essential functions of this job, with or without reasonable accommodations.

ESSENTIAL JOB REQUIREMENTS

Operates under the direction of the Clinical Care Manager, directly and the Head of Nursing, indirectly. The After-Hours Nurse is available for patient support during the hours the office is closed, generally from 4:00 PM to 8:00 AM on weeknights and all weekends.

Responsible for triaging issues and visiting terminally ill patients and families as needed. The After-Hours Nurse endeavors to utilize teaching, assessment, and intervention skills to provide comfortable care and maximize the quality of life for the patients and families.

1. Assist patients, family members, or other clients with concern and empathy; respect confidentiality and privacy and communicate in a courteous and respectful manner.
2. Provide direct care to patients as prescribed in the Plan of Care in order to maintain the highest level of comfort and quality of life and assume primary responsibility for case management.
3. Instructs the patient and caregiver: on how to administer medication and recognize side effects; how to perform personal care and oral hygiene; how to assist in lifting, moving, ambulation, and exercise; how to prepare for the events preceding death.
4. Document accurate and ongoing assessment of patient status via electronic medical record (EMR) software. Document patient care reflecting nursing interventions, patient response to care, patient needs, problems, capabilities, limitations, and progress toward goals. Documentation includes evidence of appropriate patient/significant another teaching, and the understanding of these instructions is noted in the medical record.
5. Be available, when possible, to meet a patient/family's need for continuous care in times of crisis.
6. Minimize non-productive time and fill slow periods with activities that will enable you to prepare to meet the future needs of the agency.
7. Supervise and maintain ongoing effective communication with other hospice personnel involved with patient care. This may involve formal and informal team meetings.
8. Knowledge of and availability to perform patient intakes and information visits as needed including an explanation of the hospice benefit/Medicare, complete physical assessment, completion of all pertinent paperwork, and communication of new patient status to the hospice team.
9. Participate in hospice and community health programs as requested to promote the growth and understanding of the hospice concept.
10. Performs other duties as assigned, consistent with skills and training and the mission and goals of the agency.