



2018 Annual Report



From the Executive Director...

2018 was full of accomplishments for High Peaks Hospice! The hard work by our staff resulted in an impressive increase in the total number of patients we served. We reached 432 patients and their loved ones, 11% more than the previous five-year average. We were able to sustain an average daily census in the 60's during the latter part of the year, an accomplishment that hasn't been seen in more than five years. To support all the changes, we hired 20 new staff members, a 50% increase in staffing.

For the first time in several years the model for High Peaks Hospice switched to one of growth. We created a Circle of Care Team that increased the focus on the patients beyond their medical condition, providing better care for the whole person and their loved ones. We also changed after-hours coverage to full time staff. This ensures everyone receives the highest level of care no matter what time of day they might need service.

All the changes at High Peaks Hospice have been implemented to take care of our people who take care of your family and loved ones. We strive every day to ensure each patient receives the highest level of service, and feels that they are the most important person in the world. We continue to expand our services with the goal of reaching everyone who can benefit from hospice services at the end of their life.

Thank you to everyone who has supported High Peaks Hospice through your time, skills, and donations.

Nick...

Nicholas George
Executive Director

Facts & Figures



Executive Director - Nicholas George

Board of Directors

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HIGH PEAKS HOSPICE
BEREAVEMENT

Service Statistics

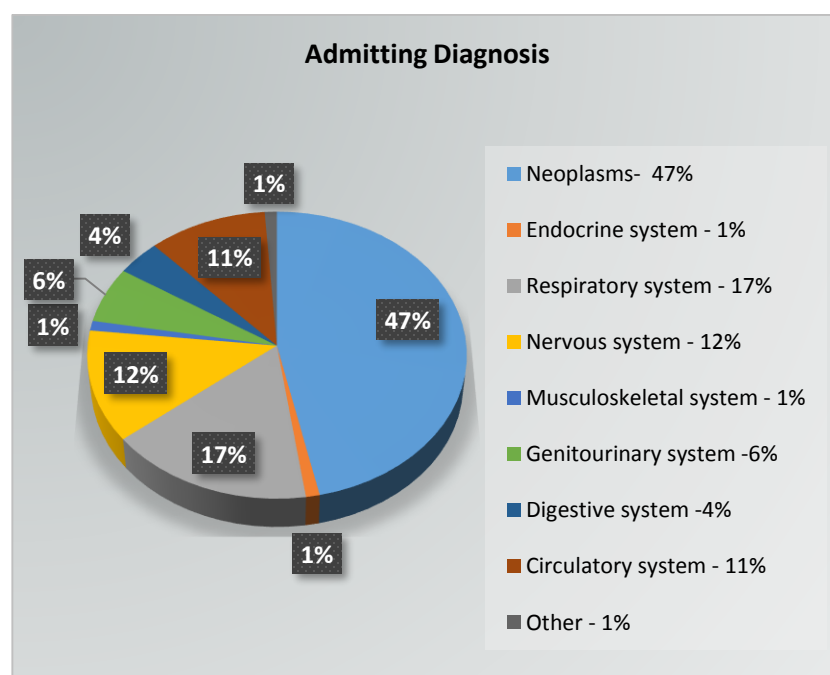
Total Patients Served - 432

Total Patient Care Days - 21,332

Average Length of Stay - 45 days

Average Daily Census - 58

Statement of Income	
Operating Revenue	\$3,419,530
Operating Expenses	
Patient Related Expenses	\$746,542
Salaries, Wages, and Benefits	\$2,300,967
Administrative and Facility Expenses	\$743,185
Total Operating Expenses	\$3,790,694
Development Income	
Memorials and Bequests	\$67,677
Fundraising, Contributions	\$238,926
Adirondack Health Institute DSRIP Grant	\$170,000
Total Non-Operating Income	\$476,603
Net Income	\$105,439



Office Hours: 8am-4pm Mon-Fri

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 PO Box 840
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 Saranac Lake, NY 12983

Phone: 518-891-0606

Northern Clinical
 PO Box 205
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 Mineville, NY 12956

Urgent Care Support 24/7

Southern Clinical
 454 Glen Street
 Glens Falls, NY 12801