

2017 ANNUAL REPORT



Photo by Mary Beth Preall

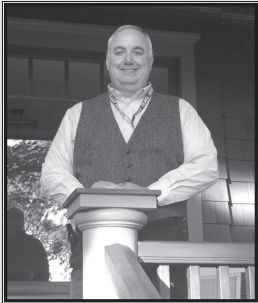
Printed by C2 Imaging

High Peaks Hospice, Inc.

*...providing end of life care that listens with respect,
cares with compassion, supports with choice,
and comforts with understanding, wherever one calls home.*

www.HighPeaksHospice.org

A Year of Learning



I would tag 2017 as the year of learning for High Peaks Hospice. The year began with me learning the new role of Executive Director after shifting from being on the Board of Directors. While my business experiences prepared me for running the company, the staff trained me for understanding what hospice really has to offer. Every day has been a learning experience and I have the honor of working with some of the most dedicated people I have ever met.

We learned from each other, and as the year progressed, a shift occurred that transformed three separate offices into two teams serving the patients and families of our five county area of New York State. One of our accomplishments, that brought us closer together, was holding quarterly all--agency days. They were held in each corner of our catchment area and included learning, fun, and getting to know the people "on the other end of the phone."

When the going got tough, we talked through ideas and people worked beyond their job description to support each other and High Peaks Hospice. Financially, we looked at

...Reinforces Great Potential

everything and questioned if there was a way to save money. We researched resources and renegotiated contracts. We were able to finish 2017 on a slightly positive note, reversing the negative trend from the previous few years. We are going into 2018 continuing to look for additional ways to be more efficient and cost effective with our finances.

All that I have learned this past year reinforces what I see as great potential within High Peaks Hospice. The support we receive from donors, volunteers, and staff fills me with an abundance of gratitude.

If you have questions, want to offer ideas, or learn more about hospice and High Peaks Hospice, please contact us.

Thank you,

Nick...

Nicholas George
Executive Director

We Welcome Change

Executive Director

Nicholas George

Chief Financial Officer

Tina Moody

Our Volunteer Board of Directors

Robert Flynn, President*

Vicki Morse, Vice President*

Cheryl Tucker, PhD., Vice President

Ray Agnew, Secretary*

Julie Connors, Treasurer

James Horwitz, Esq.

D. Tucker Slingerland, M.D.*

Peggy Wiltberger, BSN

Amy Foy

Jacquelyn Dunn

Sr. Donna Irvine, SSND

Michael Miles, MD

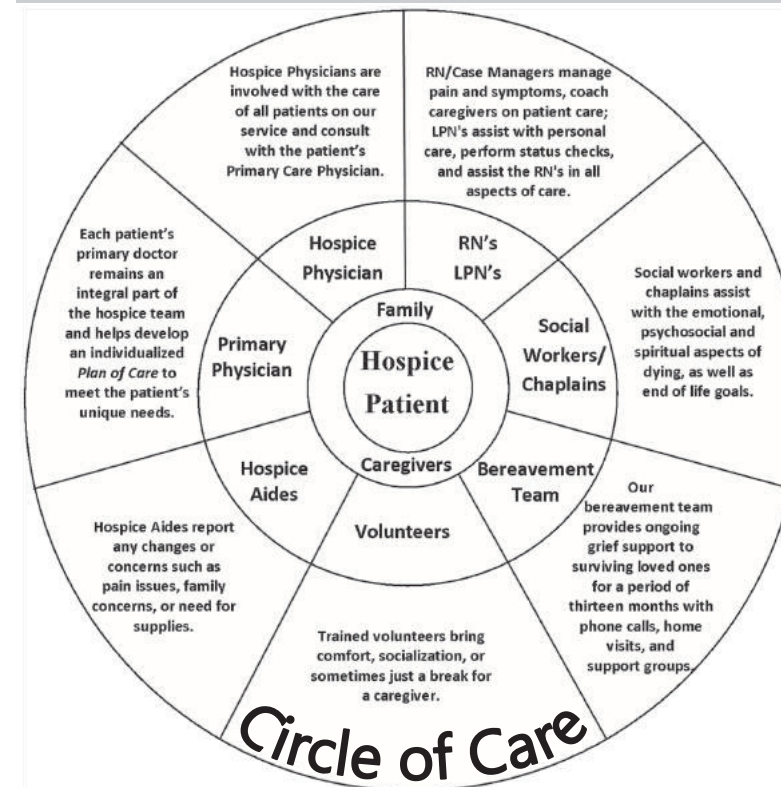
Mark Quaresima, MD

* 2017 outgoing board member

High Peaks Hospice is governed by an active and talented, volunteer board of directors, hailing from all ends of our organization's large geographic service area, including Warren County, Essex County and the High Peaks area. Board members play a key role in our organization, fulfilling our mission and vision by actively overseeing the clinical, ethical, financial and administrative operations of the agency. Each member brings their individual expertise, representing the fields of medicine, nursing, social work, psychology, law, banking, pastoral care and business.

We welcomed several new members in 2017, and look forward to their support and guidance, as they work closely with Executive Director, Nick George, to meet the unique challenges facing a small rural hospice and adapt to today's rapidly changing health care system. We also had several of our long time board members move on. We appreciate the years of dedicated service and commitment they offered to our organization, and wish them much success as they begin new adventures.

...While Retaining our Foundation



Considered to be the model for quality, hospice involves a team-oriented approach to providing compassionate and specialized healthcare, from the point at which an illness or injury is diagnosed as terminal, to the end of life. Focused on patient comfort, as well as support for family and caregivers, hospice helps patients achieve a peaceful life closure, aligned to their values, wishes and needs.

The hospice interdisciplinary team forms a "circle of care" that includes the patient's personal physician, a hospice physician, RN's, LPN's, nurse's aide, social worker, chaplain, trained volunteer, and a bereavement counselor. An individualized care plan is developed that meets each patient's needs and helps maintain their independence for as long as possible.

A Warm Caring Environment

Hospice support depends on the needs of the patient and families at any given time. It may be a visit, just to give reassurance that things are going as they should, or it could include all aspects of hospice care. Our Patient Care Coordinator, Bonnie Underwood, is responsible for overseeing the entire clinical team. Here's what Bonnie had to say about our year...

It was a busy year for High Peaks Hospice! Our team worked hard to manage care for our patients, provide comfort, supplies, and equipment, and also support their families. Our RN's oversaw all aspects of care for our patients, controlling their pain and symptoms, while doing their best to admit new patients to our services in a timely manner. Our LPN's and hospice aide visited patients to assist with personal care, perform status checks, and help with the activities of daily living in a warm caring environment. Our social workers, chaplain, and

Sue Bevilacqua, LPN
Heather Borachok, RN, Per Diem
Susan Brumgard-Johr, RN, PCC
Courtney Celotti, RN
Glen Chapman, MD, Hospice Phys.
Stacy Chapman, Hospice Aide
Nicole Clement, RN
Debbie Cox, RN, Per Diem
Noreen Deltoro, RN

Shannon Dora, RN, Per Diem
Joseph DuFour, NP
Laura Duncan, BSW, Social Worker
Rev. Richard Engert, Chaplain
Jay Federman, MD, Hospice Physician
Denise Ferrando, MD, Hospice Phys.
Jacqueline Foster, Volunteer Coord.
Neil Francett, RN
Elaine Frechette, LPN, Per Diem

Elaine Gibb, Volunteer Coord.
Susan Gillingham, Office Manager
Nina Gustafson, LPN
Chasity Hanchett, Office Manager
Denise Hermanson, RN
Phyllis Howk, RN
Jan Hunt, RN
Sara Hurlburt, LMSW, Per Diem
Joanna Irvine, LMSW, Social Worker

...Enhanced By Our Clinical Team

bereavement team assisted with the emotional and spiritual aspects of the end of life journey, helping to identify strengths, and developing ways to cope.

Throughout 2017, our clinical team focused on becoming one unit that functions together, no matter what county our patients live in. We continue to work hard to assist our patients in their goals and wishes, whatever they maybe. I am proud to be part of this wonderful organization and honored to work with such a caring, staff.



Ally Rand, Chasity Hanchett, Ashley White, Sue Bevilacqua and Marie Marvullo.

Johanna Kelly, RN, Per Diem
Caitlin Lee, RN, Per Diem
Lacy Mallette, Hospice Aide
Marie Marvullo, CASAC, LC,
Bereavement Coord.
Linda McFarren, Reception, Per Diem
Kathleen McNulty, RN
James North, MD, Hospice Physician
Marijke Ormel, NP

Phillip Pekar, RN
Twila Quaid, LMSW, Social Worker
Ann Rand, RN
Patricia Romanko, LPN
Suzanne Scott, Volunteer Coord.
Paula Sheridan, RN, Triage
Kelly Smith, RN, Per Diem
Steven Smith, Chaplain
Wade Sullivan, RN, Per Diem

William Tedesco, MD, Medical Dir.
Carol Thomas, LPN, Ref./ Info. Coord.
Barbara Touby, RN, Triage
Bonnie Underwood, RN, PCC
Marie VanNortwick, Clinical Admin.
Darlene Whiddon, LPN
Ashley White, RN

Our Diverse Volunteers Have a Common Thread



Volunteer Karen Gatus with some of the Memory Bears she created. Memory Bears are made with fabric from a loved one's clothing, becoming a family treasure that can be held for ever. Karen also adds a special touch, embroidering the bears with names, dates, quotes, and nicknames.

Volunteers are an integral part of High Peaks Hospice and fulfill a variety of functions. Patient care volunteers are required to complete 16-20 hours of training that includes confidentiality, working with families, listening skills, signs and symptoms of approaching death, loss, grief and bereavement support. Many are inspired by personal losses of their own. They honor that journey by bringing comfort and reassurance to patients, caregivers, and families at a challenging time of life. Some volunteers offer their many talents to hospice. The Chrysalis Singers are a volunteer group that brings the healing

Glenna Aldrich	Bob Brown	Martha Donnelly	Donna Girouard
Carole Amell	Gib Brown	Nancy Duncan	Norma Goff
Patricia Aunchman	Pat Brown	Kathy Easterly	Roxy Griesmer
Karen Baker	Debra Cartier	Mary Ellen Ellithorpe	Barbara Halla
Linda Baker	Mary Cherniske	Dawn Faller	Bonnie Harlan-Stankus
Nancy Baker	Carolyn Clynes	Geri Feeder	Ken Harris
Kevin Belden	Sioux Collier	Carol Finke	Jenny Hayes
Liz Bennett	Matthew Collins	Darlene Fischer	Mary Heverly
Rick Bergeron	Gene Connell	Dorothy Fobare	Phoebe Hunt-Fontaine
Marilyn Bigelow	Karen Conrad	Cindy Freebern	Barbara Kearns
Ann Blanchard	Jenifer Deming	Gail Garrow	Joan Kelly
Jim Brady	Leo Demong	Karen Gatus	Mary Kennedy
Bob Breen	Elaine Dewar	Sarah Ghent	Karen Kerby
Jeanne Breen	Dennis Dominick	Jessie Gibb	Fay LaFond

...Strong Commitment to Our Mission

power of music into homes and nursing facilities. Volunteers knit and sew items of comfort to be distributed to patients. Memory bears are created using cherished clothing items for bereaved family members. Those with technical skills or public speaking ability are welcome to augment office staff and outreach/development events. Each of our volunteers have a common thread; commitment to our mission of providing **end of life care that listens with respect, cares with compassion, supports with choice, and comforts with understanding, wherever one calls home.**



Susan Landry	Anita Meserole	Joyce Rayome	Elizabeth Trachte
Marty Lawthers	Dorothy Metz	Diane Reandeau	Anne Turek
Jeff Letson	Caroleigh Meserole	Melanie Reding	Frank Turner
Carleen Madigan	Beverly Milazzo	Linda Reichardt	Tim Tyree
Evie Martelle	Victoria Moore	Judy Richards	Helene Vanderburgh
Nina Matteau	Ted Morgan	Jean Saltsman	Patsy Walker
Linda McFarren	Ryan Murray	Claire Santerre	Jerrie Walsh
Ted Merrihew	Dave Myers	Dan Santerre	Nancy Warner
	Erica Norton	Lena Skeels	Suzanne Weirich
	Corrie O'Dea	Karen Smith	Mona White
	Suzanne Peck	Sally Spadaro	Ruth Woodward
	Tammy Pelletieri	Joan Storey	Dick Wright
	Bronwen Perkins	Beryl Szwed	Suzanne Wright
	Mark Piper	Jane Terlouw	Margaret Zollo



Our Volunteers

Worked

2,237 Hours

Saving \$63,239



The Healing Power of Music



For centuries, people have known that music has the power to comfort and heal. High Peaks Hospice offers music as a means to improve the lives of its patients. Under the direction of Larry Vanderburgh, the Chrysalis Singers are a group of volunteers dedicated to improving the lives of terminally ill patients and their families by using music to bring them comfort, hope, healing, and peace. They bring music to patients in their private homes, nursing homes, or hospital rooms. Most members come from local choirs, chorales, and other singing groups. Each visit lasts 30 to 45 minutes and is planned to meet the needs of each situation. Their repertoire includes familiar hymns, folk and secular songs, anthems, spirituals, sacred chants and rounds, and some tunes without words. Their services are provided at no charge as a loving gift to those who request them.

Chrysalis Singers

Mary Bell
Shirley Bullard
Neil Chippendale
Carolyn Comegys
David Comegys
Karen East
Judy Frogette
Carole Harsh
Robert Harsh
Kathy Hyatt
Ernie Huntington

Elaine Langdon
Sharon Moore
Maynard Nelson
Pat Nelson
Beryl Reneau
Bonnie Reid

Marjorie Treadway
Anne Turek
Helene Vanderburgh
Larry Vanderburgh
Marion Weaver

Raising Awareness in Our Communities

Community outreach is vital to the mission and ongoing work of High Peaks Hospice. Our Outreach Coordinator, Tracey LaBelle, is dedicated to raising awareness of the wide range of treatment and support High Peaks Hospice offers. Through speaker programs, in-service training, health fairs, and educational forums, she educates community members on hospice services, advance care planning, grief and loss.

In an effort to establish and maintain professional relationships, Tracey focuses on partnering with hospitals, skilled nursing facilities, and physicians. In 2017, Tracey developed or retained contracts with the Center Health Facilities, Elderwood Facilities, The Pines, and Mercy Care. These partnerships serve to “bridge the gap” and provide as near to seamless services to our patients as possible. Physician-related factors are shown to play a significant role in determining timing of referral to hospice and subsequent length of stay. While physicians are not the patient and family’s single source of information about the hospice, they are an influential part in the decision.¹ And because the physician must certify a patient as having six months or less to live in order to receive hospice services, physicians serve as de facto gatekeepers to hospice care.²

Tracey reaches out to our communities in a number of ways for our services to be known, understood, and utilized. Through her ongoing efforts, we look forward to supporting individuals throughout our service area in making informed health care decisions.



Outreach Coordinator, Tracey LaBelle, with Patient Care Coordinator, Sue Johr.

1. Hyman RB, Bulkin W. Physician reported incentives and disincentives for referring patients to hospice. *Hosp J* 1991;6:39-63.
2. Farnon C, Hofmann M. Factors contributing to late hospice admission and proposals for change. *Am J Hosp Palliat Care* 1997;14:212-218.

Straight from the Heart: A Story of Love

We have entered the final stage of this dementia disease. Annie, my mother-in-law, is preparing to leave this world to join the loved ones who have gone before her. It could be tonight, or take weeks. I pray that the Lord takes her soon, but not this weekend. I am selfish, and want her great grandson to be able to hug her and for my youngest son to say his good bye...

What I have learned on this journey:

No one is prepared for this role as caregiver! No textbooks or guidelines can prepare you, as every journey is so different;

Your loved one will become someone you don't know. They will accuse you of stealing, hiding things, and lying to them;

They will repeat the same question over and over until you think you will scream;

I am fortunate that Annie didn't mind her showers, but she did not like having to get cleaned up after lunch or dinner to get ready for bed;

Going to the bathroom is a 20-minute loop of alternate decision making;

"Sundowners!" What can I say here...it should be called the "mean time" or "constant movement." At times I just want to sit down and cry. This is not your loved one, it is the dementia;

Towards the end, your loved one may need assistance from more than one person. They may get outside and not be able to find the way back. They won't remember this and will repeatedly try. We have a baby monitor, bed alarm, sensors on the bedroom door, and a sheriff bracelet;

They will have moments of clarity and those brief times you live for;



Annie, celebrating her 85th birthday.

They love to see the young children and babies come. Some instinct gets in and brings smiles;

They understand love;

They may not recall your name or that you are a loved one. They do know that you are their safe haven and will look for you when they feel frightened, needing to hear that you are there with them;

When the final stage comes there is no warning. *A week ago today* Annie was telling her hospice CNA to get out of her house. Then, on *Monday*, after she was cleaned and had lunch, we went out on the porch. I noticed her breathing was labored, so I put her to bed with oxygen. She slept for 3 hours. *Tuesday* she took liquids and soft food in her chair. *Wednesday* she sat in her recliner but didn't eat. She lost her ability to swallow. *Today (Thursday)* she is not able to eat, speak, or recognize anyone, but responds to people with tears;

People will say, "Let me know if I can help." then they are gone;

Caregivers lose their sense of who they are. I remember being asked, "What do you want to do if the new medicine works?" ...I laughed and said, "I don't know."

Most of all, I would absolutely do it again. We've had lots of laughter together. It's like having a baby; you will remember that you had pain, but the moment the child is in your arms, the pain is nothing;

As I've been typing, my mother-in-law, Anne Elaine, at the age of 85 has passed away. She waited for me to leave the room. I told her that Jeff, my husband, was home from work and he was going to sit with her. I told her that I loved her and she opened her eyes and looked directly into mine. Fly high Mom; you are free!

**We were graciously provided permission to print this article by writer, caregiver, and artist, Sharon Straight.*



"During this time, I taught myself to paint. Some days I would get 15 minutes or an hour and would go to my art space; still within hearing if I was needed."

Mourning is not an end

2017 brought great work for the High Peaks Hospice Bereavement team as we started off the year celebrating Jessie Gibb, a hospice volunteer, as our second trained facilitator for our *Rainbows for All Children* program. Her first group was our winter session with ten children being provided support on their grief journey.

Spring brought three remembrance gatherings starting in Saranac Lake, followed by Queensbury and Port Henry. Our team was honored to participate in *Cody's Climb* at Prospect Mountain, Lake George, in conjunction with the Warren/Washington County Suicide Coalition.

The summer months brought us strong attendance at our three support groups which cover our catchment area, leading us to look at areas to expand in an effort to offer more support throughout the Adirondacks in 2018. Summer also brought another successful *Rainbows* children's support grouping that led to a showing of support at the 2017 *Walk for Alzheimer's* in Glens Falls.

Fall brought us the opportunity again to celebrate life at our fall remembrance services in Port Henry and Queensbury, as well as take part in the "Out of the Darkness" walk in Saranac Lake, to be the voice for suicide awareness in partnership with the Essex/Franklin County Suicide Coalitions. October brought a season of change and also *Cindy's Comfort Camp*, a children's grief camp held at



Bereavement Coordinator, Marie Marvullo, with hospice supporter, Lynn Kennedy, at the 2nd annual *Firecracker 4-miler* benefiting the *Rainbows for All Children* program.

...but a new beginning

Double H Ranch in Lake Luzerne, in conjunction with Glens Falls Hospital and the C.R. Wood Cancer Center. This supports local children as they prepare to start a journey beyond their choosing, without their loved one. High Peaks Hospice proudly had four children attend this weekend camp including several *Rainbows* attendees, and the staffing efforts of Jessie Gibb and myself.

As the holidays approached, the bereavement team looked to support our communities. Three events were held with the goal of providing hope, support, reflection and awareness to those on their grieving journey at this normally joyful time of the year. These events were held respectively throughout our service area and were very well received.

As we look toward 2018, we are excited to see our support efforts expand with the intent of bringing the program to the high peaks region. We'll also continue our efforts to expand our bereavement volunteer base, as we would not have a bereavement team to come along side our families without them.

Thank you to all who support this program and partner with us throughout the year. We look forward to another successful year of life and healing together!

written by Marie Marvullo, CASAC, LC, High Peaks Hospice Bereavement Coordinator, and Post-Vention Lead for Warren County



Notes On My Time With Hospice

What a gift it is to do my job when each home I walk into contains a family that greets me with gratitude for the RN, Aide, LPN, and Chaplain visit they have received.

I have heard praise for the level of skill and knowledge given by Kelly; the gentle and confident care given by Paula; the depth of answers to hard questions that Phil brings; and the efficient and warm care provided by Kathy. I am constantly met with thanks for the tender, compassionate, and gentle hands that Patty extends to people every day; the creativity, professionalism, and kindness that is displayed by Nina; and appreciation for the humor, tenacity, and extra attention Staci is always willing to give, regardless of the time it takes out of her day.

What a gift it is to do my job when I know that each person who grieves, each hand I press to mine and tears I see, will hear the voice of Sue when they call our office in distress, fear or grief. Her tone and patience on the phone is the voice of hospice, and fears are soothed when it is she who answers.

What a gift it is to do my job when I know that a fearful patient, who doesn't have the words to pray all of their worries out loud, has the powerful voice of the Reverend Dick praying for them, offering comfort that lasts far beyond what we do in this life.

What a gift it is to do my job when I know the families I love and grieve with, will be loved and carried by Marie when the time comes, and will be comforted by her warmth, humor, and constant creativity.

What a gift it is to do my job when I know that I have a team that walks with me, that links arms and leans on each other. When I walk in each morning, I have an unrelenting support system and leader in Bonnie, who never ceases to advocate, instruct, and shoulder the burden when our shoulders get weary.

After two years in Hospice, it's hard for me to know what is more of a gift; Each patient and their families, who hold my hands tightly and trust me to hear their deepest fears, who opens their homes and lives to me (a stranger!), who offer me a place to sit and an opportunity to speak comfort and hope into their lives, or the staff on my team, who do this most holy, messy, powerful work, the work of dressing wounds and addressing fears, whose feet hit the floor in the middle of the night to rush to the family who is panic stricken and afraid, now comforted and hopeful that hospice is on the way.

I don't know which of these is more of a gift to me; I just know that I am blessed and blessed and blessed, each day I am part of the hospice team.

written by Joanna Irvine, LMSW



Joanna Irvine, Social Worker with Nina Gustafson, LPN (left) and Staci Chapman, Hospice Aide (right).

Support From Our Local Businesses and Organizations



Loyal Order of Moose Lodge 457 2nd annual Chick 'n Biscuit Dinner, Saranac Lake



North Star Nickels Redemption Center recycle donations, Saranac Lake



LP Quinn School, 26th Annual Radio Day, Tupper Lake



Adirondack Cedar Chairs and ARCC Leadership Adirondack, to benefit the Nurse Certification campaign, Essex,



Trillium Florist annual collection for hospice, Tupper Lake



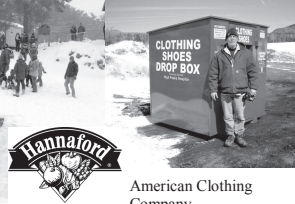
Tupper Lake Rod and Gun Club, 5th Annual Gary LaQuay Fishing Challenge, Tupper Lake



One on 1 Design, *Forget Me Not* T-shirt sales, in memory of Carolyn Melito, Hudson Falls



Long Lake Parks & Rec., Polar Plunge to benefit the Nurse Certification campaign, Long Lake



Hannaford, Coin Drop, Queensbury



American Clothing Company, Blue Clothing Boxes, Glens Falls



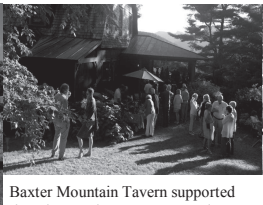
Warthogs Motorcycle Club, Rockin' for Hospice, Franklin Cty



99 Restaurant Dining for a Cause, to benefit *Rainbows*, Queensbury



Essex Community Church, 38th Annual Essex Days, Essex



Baxter Mountain Tavern supported the 9th annual Keene Party at the home of Martha Anne & Tad Zelski, Keene



Ascent Wellness, 2nd annual Firecracker 4 miler benefitting *Rainbows*, Essex



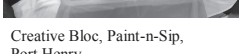
Cobble Pond Farms SUNOCO, to benefit *Rainbows*, Queensbury



Tupper Lake Rotary, Annual Roger and Kay Sullivan Golf Tournament, Tupper Lake

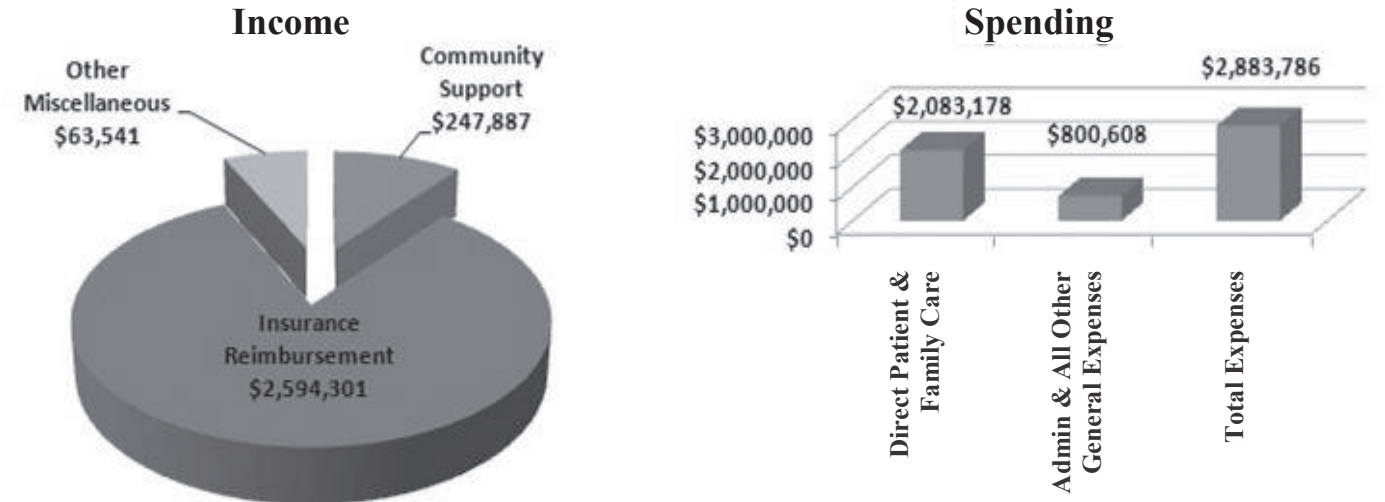


Adirondack Aktion Club coin drop proceeds donated at WNBZ's 26th Annual Radio Day, Saranac Lake



Creative Bloc, Paint-n-Sip, Port Henry

Income And Spending At A Glance



Support Staff

Tracey LaBelle, Outreach Coordinator
 Tania McCabe, Outreach Coordinator
 Lisa Nester, Billing Coordinator
 Myrddin Roddy, Administrative Assistant

Allison Rand, IT Specialist/ Quality Assurance Coord.
 Susan Rdzanek, Development Coordinator
 Elaine Sater, Compliance Coordinator
 Marie VanNortwick, Business Office Admin. Assistant

Thanks To Our Extraordinary Donors

High Peaks Hospice gratefully acknowledges the individuals, foundations, and businesses whose generous support is so critical to our mission.

Benefactors (Gifts of \$10,000+)

Adirondack Health Institute
ICAP Capital Markets, LLC
McCutchen Foundation
Frank P. Schlamp Revocable Trust
Mr. and Mrs. Michael Suprenant

Mr. and Mrs. Marvin Best
Cloudsplitter Foundation
Ms. Ellen, Cathleen, and Sarah Collins
Ms. Ellen Collins
Mr. William Deso
The Alexander Dreyfoos, Jr. Charitable Fndtn.
Ms. Gloria Drucker

Patrons (Gifts of \$5,000-\$9,999)

Adirondack Foundation - Generous Acts Fund
LP Quinn Elementary School
Prime Companies
Gene L. and Nancy E. Thorley Family Trust
David and Candace King Weir Foundation
Mr. Robert Wolgin

Essex Community Church
Ms. Kathleen Hyatt
Infant Jesus of Prague
Knights of Columbus Council #384
Mr. Edward Konikowski
Gary LaQuay Fishing Challenge
Loyal Order of Moose Lodge #457

Advocates (Gifts of \$1,000-\$4,999)

Adirondack Foundation
-Evergreen Fund
-Rocky Bog Fund
Adirondack Health Foundation
Mr. and Mrs. Dale Aldrich

Mr. and Mrs. Neil Morse
Rotary Club of Tupper Lake
Sandy Hill Foundation
Staritch Foundation, Inc.
Stewart's Foundation
Mr. and Mrs. DeForest Tinkler

MEMORIAL DONATIONS

\$40,439

ALL EVENTS & ACTIVITY

\$78,288

HPHPC EMPLOYEE CAMPAIGN

\$2,211

Dr. Cheryl Tucker
Warthogs Motorcycle Club
Barrie and DeeDee Wigmore Foundation

Angels (Gifts of \$500-\$999)

Adirondack Cedar Chairs, LLC
Adirondack Foundation
-Stefy Holderied Charitable Fund
-Woods and Pearl McCahill Family Fund

Ames Goldsmith Corp.
Ascent Wellness
Baxter Mountain Tavern
Mr. and Mrs. Arthur Bissell
Mr. and Mrs. Dale Boardman
Lynn H. Boillot Family Fund
Ms. Kellie Bosenberg
Boquet Foundation
Mr. James M. Brooks
Burnham Financial Services, LLC
C2 Imaging
Cape Air

Mr. and Mrs. James Carnell
Mr. and Mrs. Kent Cauley
Mr. Clark John Chandler and Ms. Roberta Ott Barnes

Mr. and Mrs. Douglas Collette

Mr. Zachary Dake
Mr. Charles Giordano and Ms. Sarah Collins
Haselton Lumber Company, Inc.

Mr. and Mrs. Edmund Healy
High Peaks Church
Hopple Giving Fund
Mr. James Horwitz
Mr. and Mrs. Norman Howard
Ms. Carol Jackman
Lamb Lumber
Long Lake Parks & Recreation Department
Mountain Communications
Murnane Hospitality
Ms. Virginia Bristol and Ms. Noreen Oslander
Mr. and Mrs. Paul Preuss
Ms. Susan Rdzanek
St. Henry's Church
St. John's in the Wilderness
Church of St. Luke
St. Therese's Church
Town of St. Armand
Saranac Lake Women's Civic Chamber
Ms. Elaine Sater
Mr. and Mrs. Hans Schachenmayr
Shaheen's Super Market, Inc.

Patient Care

Home Care
16,531

Inpatient Care
36

Respite
24

Total
16,591



Mr. G. Emmett Smith
 Mr. and Mrs. H. Craig Treiber
 United Way of the Greater Capital Region, Inc.
 Mr. and Mrs. Robert Walp
 Mr. Richard Wardwell
 Mr. Frederick Wonham
 Dr. Thomas Woodman
 Mr. Thomas Woodman and Ms. Jeanne Cross

Caregivers (Gifts of \$250-\$499)

Adirondack Correctional Facility
 Adirondack Daily Enterprise
 Adirondack Oral and Maxillofacial Surgery
 AMC Board of Trustees and Administrative
 Staff of Adirondack Health

American Legion Post #326
 Mr. and Mrs. Edward Baltzly
 Mr. and Mrs. Ronald Bauer
 Mr. Robert Beaty
 Mr. Gerard Bilodeau
 Ms. Katharine Preston and Mr. John Bingham
 Bionique Testing Laboratories, Inc.
 Ms. Eve Bogle
 Ms. Anne Childs
 Cobble Pond Farms SUNOCO
 Crowne Plaza Resort & Golf Club

Mr. and Mrs. James Dalheim
 Mr. Nicholas J. DeFlora
 Eye Peek
 Family Smiles Dental Care
 Finch Paper, LLC
 Mr. Robert Flynn
 Mr. Joel Friedman
 Ms. Kathy Gates
 GE Foundation
 Mr. and Mrs. John Gibb
 Ms. Benita B. Grant
 Hannaford Supermarket-Queensbury
 Ms. Margaret Wiltberger and Dr. Brian Hart
 Headlands Farm
 HomEnergy Services
 Mr. Arthur Hopper
 Mr. George Hyde
 International Paper
 The Jenks Family
 Keene Fire Dept.
 Mr. and Mrs. Joseph Kennedy
 Mr. Scott Kingsley
 Knights of Columbus Council #2301
 Mr. and Mrs. Dean Lavigne
 Mr. Richard Leonard

**DIRECT
 MAIL
 APPEALS**

\$98,799

GRANTS

\$27,375

**OTHER
 FUNDRAISING**

\$775

Lions Club of Lake Placid
 Mr. and Mrs. Daniel Luthringshauser
 Ms. Bernice Mayer
 M.C. Motors
 Mr. Edward Moore
 NBT Bank
 Mr. and Mrs. Robert North
 North Country Crafters
 Olympic Regional Development Authority
 Ms. Audrey O'Neill
 One on 1 Design
 Ms. Sharon Slayback Palestri
 Paul Smiths College
 Post Office Pharmacy
 Gordon W. Pratt Agency, Inc.
 Price Chopper/Market 32
 Price Chopper's Golub Foundation
 Mr. and Mrs. N. Barrett Quinn
 Ms. Allison Rand
 Mr. and Mrs. Alan Redeker
 Mr. and Mrs. Craig Rietmann
 Rite Aid
 St. Thomas Episcopal Church
 Saranac Lake HS Honor Society
 Saranac Village at Will Rogers



Mr. and Mrs. Curtis Stiles
 Mr. and Mrs. John Taylor
 Ticonderoga Federal Credit Union
 Mr. and Mrs. Thomas Timbie
 Trillium Florist
 Mr. and Mrs. Garry Trudeau
 Ms. Anita Varga
 Mr. and Mrs. Louis Ventura
 VFW Post #3120
 Mr. and Mrs. Thomas Walsh
 Mr. James Watt
 Westport Federated Church
 Ms. Tracey Whitney
 Wildwood on the Lake
 Ms. Carolyn Williams

**Total Patient
 Days**

16,591

**Avg. Length of
 Stay**

99 days

Patients Served

378



Office Hours: 8am-4pm Mon-Fri

Referral Line: 518-891-0606

Urgent Care Support 24/7

Northern Clinical

PO Box 192, Port Henry, NY 12974
 47 Tom Phelps Way,
 Mineville, NY 12956
 Phone: 518-942-6513
 Fax: 518-942-6516

Administration

PO Box 840
 309 County Rte. 47, Ste. 3
 Saranac Lake, NY 12983
 Phone: 518-891-9631
 Fax: 518-891-5379

Southern Clinical

454 Glen Street
 Glens Falls, NY 12801
 Phone: 518-743-1672
 Fax: 518-743-0544

