



## Notice of Nondiscrimination

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High Peaks Hospice (HPH) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. HPH does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

HPH provides:

Free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact HPH 518-891-0606.

If you believe that HPH has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Allison Rand, High Peaks Hospice Compliance Lead  
1247 Dix Avenue, Hudson Falls, NY 12839  
Phone: 518-891-0606 Fax: 866-200-4448  
Email: [compliance@highpeakshospice.org](mailto:compliance@highpeakshospice.org)

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Allison Rand, Compliance Lead is available to help you.

You can also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

US Department of Health and Human Services  
200 Independence Avenue, SW, Room 509F, HHH Building  
Washington, DC 20201  
Phone: 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>