

# High Peaks Hospice

Annual Report  
for 2023



Our Year  
in Review

# DIRECTOR'S STATEMENT



Dear Board Members and Stakeholders of High Peaks Hospice,

As we reflect on 2023, it has been a year of growth and positivity for our organization. The highlight has been the establishment of our new office in Hudson Falls, not just as a symbol of our expanded reach in the southern area, but as a dedicated space for future events and support groups, enhancing our community presence.

The HPH team's dedication has been instrumental in reaching more patients and families in need. Their dedication fueled the creation and revitalization of committees, aimed at optimizing our services, analyzing data, and ensuring the highest quality of care.

This year's accomplishments serve as a testament to our commitment to innovation and community support. I am proud of our team's compassion and hard work, making a tangible impact on the lives of those we serve.

Looking forward, the foundation laid in 2023 positions us for continued growth and heightened service delivery. I extend my deepest gratitude to our dedicated staff and the entire High Peaks Hospice community for their support.

Together, we will persist in creating positive change and providing comfort to those in need.

Warm regards,

A handwritten signature in dark ink, appearing to read "Nicholas George". The script is fluid and cursive.

**NICHOLAS GEORGE**

Executive Director

dignity, comfort  
& peace  
at the end of life

*High Peaks Hospice  
provides end-of life  
care that listens  
with respect, cares  
with compassion,  
supports with  
choice, and  
comforts with  
understanding -  
wherever you call  
home.*

# 2023 Service Statistics

Total Patients Served:  
**597**

Total Patient Care Days:  
**29,314 days**

Average Length of Stay:  
**46 days**

Average Daily Census:  
**62.56**

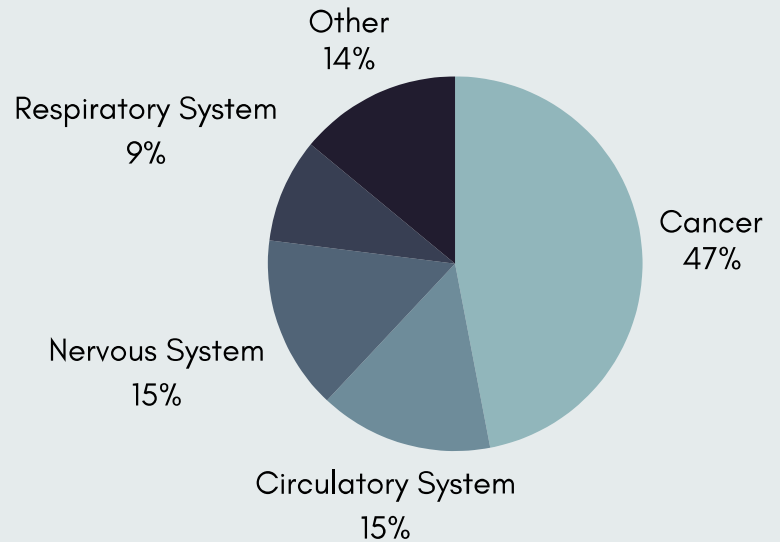
Our service area includes 5,400 square miles of New York in the following counties:

- Essex
- Franklin
- Warren
- Hamilton
- Washington
- St. Lawrence



**Service Area**

## Admitting Diagnosis



*Our Team*

Meet the heart of High Peaks Hospice! In this photo, our dedicated team gathers with smiles, embodying teamwork and compassion. From healthcare professionals to volunteers, each person plays a vital role in our mission. Together, we're making a difference in our community!

# Moving on Up!

## High Peaks Hospice Moved into our new Hudson Falls Office on Dix Avenue!

High Peaks Hospice proudly announces the acquisition of our new Hudson Falls office! The customization of our office enables us to host community events and support groups, fostering a warm and welcoming atmosphere for all. This expansion aligns with our dedication to enhancing the overall well-being of those we serve, creating a space that goes beyond medical care to promote community support and connection.

### Official Ribbon Cutting!



High Peaks Hospice Staff, Volunteers and Board of Directors pose for the official ribbon cutting.

To celebrate this momentous occasion, we hosted an open house kicked off with a ribbon cutting performed by the Adirondack Regional Chamber of Commerce. The event held last September was a testament to our commitment to transparency, community involvement, and our shared journey towards compassionate care.

We are excited about the positive impact this new space will have on our ability to serve and support our community in increasingly meaningful ways.



# Volunteer Dept Update

Our hospice volunteers, representing diverse backgrounds, have actively supported our mission and vision this year. They've engaged in patient visits, bereavement support, and office tasks, contributing significantly to our operations.



High Peaks Hospice  
RECOGNIZED  
LORRAINE ARNEY  
AS OUR 2023  
VOLUNTEER OF THE YEAR



Thank you to our volunteers for all you do!

# Bereavement Dept Updates

The High Peaks Hospice Bereavement Program continues to offer free grief and loss support to anyone living in the communities we serve who needs it, regardless if hospice was utilized. This includes individual sessions, family sessions, grief groups and community events.



Our first remembrance gathering of 2023 at **Will Rogers in Saranac Lake** brought stories and reflection to those who were missing their loved ones.



An additional remembrance gathering in **Crandall Park in Glens Falls** brought meaningful moment for over 70 members of the community and staff who came together to remember those they lost and connect with others.

During the holidays, Bereavement hosted events called "**Hope for the Holidays,**" where grieving families and friends could lean on each other for support.



# 2023 Fundraising Events

We had many wonderful events throughout the year to benefit High Peaks Hospice. Each one of them was valuable in helping us fund our services provided to the community

On April 15th, the Shirt Factory's **"Spring is Sweet - Maple April" event** benefitted our organization. \$725 was donated to High Peaks Hospice from vendor proceeds. Our booth attracted many visitors, where volunteers sold raffle tickets, fostering community support.



## "Round Up" for Hospice

Manager of Aubuchon Hardware in Lake Placid, Jeff Hust, presented High Peaks Hospice's Executive Director with a generous check totaling \$3,809.26. This sum was the outcome of their successful Round Up campaign throughout the month of August. We extend our sincere gratitude to Aubuchon Hardware and their customers for their steadfast support of our organization.



## Tupper Lake Central School District

LP Quinn Elementary in Tupper Lake enthusiastically raised money for High Peaks Hospice with their **Helping Hands Campaign!** Each class (PreK-grade 5) chose a fun way to raise money that included raffles, a bake sale, collecting loose change and more! **These amazing students raised and collected over \$10,000!**



High Peaks Hospice was the beneficiary of the **10th Annual Gary LaQuay Fishing Challenge** that took place on Father's Day! Even with the cold weather and rain, 124 participants were on the lake ready to go and 61 fish were weighed in! **This Challenge raised \$1,945.00!**

# Annual 6.5K Firecracker Run

July 4th • Essex, NY

Lake Champlain Yoga and Wellness facilitated the annual 6.5K Firecracker Run in Essex, NY on July 4th that raised \$2,510 for our organization!



## Essex Community Church

The Essex Community Church ran its refreshment stand at the annual Essex Day. They raised \$937 for High Peaks Hospice!



## Knights of Columbus

High Peaks Hospice presented Certificates of Appreciation to the **Knights of Columbus Council #384** and **Napoleon Marcotte** for hosting their **Annual Turkey Dinner** and raising **\$1,000.00** for High Peaks Hospice!



In August, the **Blue Mountain Lake High Peaks Hospice Fundraiser** was organized and hosted by **Nancy Brown**. It included live music by **Mitch Frasier**, 50/50 and auction items, **raising over \$6,500** for High Peaks Hospice!

**The Blue Mt Lake  
High Peaks Hospice Fundraiser**  
8829 Route 30, Blue Mtn Lake

**Mitch Frasier Returns!**  
(For a great cause)





**\$10 Suggested Donation**  
50/50 tickets—Auction items  
BYOB, picnics, tents, sleeping bags,  
lawn chairs. No one under 21  
without a responsible adult.  
No attitudes... No pets...

**Saturday, Aug 19th**  
Starts at 5pm

*All proceeds benefit  
High Peaks Hospice*

In November 2023, **USA Dance Adirondack Chapter #3035** held their **Fall Harvest Dance** featuring a night of dinner and dancing at the Queensbury Hotel to benefit High Peaks Hospice. Christine Utter, President of USA Dance Adirondack Chapter #3035 along with Betty Gancher presented a check for \$1500 to High Peaks Hospice Executive Director Nicholas George and Staff!

**Thank you  
USA DANCE  
Adirondack  
Chapter # 3035!**



# FINANCIAL OVERVIEW

**Operating Revenue: \$4,220,341**

## **Non-Operating Revenue**

Donations & Bequests \$213,695

Special Projects & Events \$53,232

Grants \$334,018

Rental & Investment Income \$43,200

Investment income (loss) - net of fees (\$100,126)

**Total Non-Operating Revenue: \$744,271**

**Total Revenue: \$4,964,612**

## **Expenses**

Salaries Wages & Benefits: **\$3,204,776**

Patient-Related Expenses: **\$1,195,970**

Administrative & Facility Expenses **\$346,622**

**Total Expense: \$4,747,368**

**Net Income: \$217,244**

## Board of Directors

*Amy Foy, President,  
Schroon Lake*

*Sharon Shannon, FNP,  
Vice President,  
Queensbury*

*Rick Bergeron, Secretary,  
Queensbury*

*Marty Deslauriers,  
Treasurer, Glens Falls*

*Beatrice Beguin,  
Tupper Lake*

*Chris Hyson, MD,  
Lake Placid*

*Mike Miles, MD,  
Queensbury*

*Peggy Wiltberger, BSN,  
Saranac Lake*

*Ray Agnew,  
Queensbury*

*Wendy Steinhacker,  
Glens Falls*



# 2023 Donor List

## **\$25,000 +**

Warren County ARPA  
McCutchen Foundation

## **\$10,000 - \$24,999**

Fidelity Charitable: Cynthia Suprenant Charitable Fund  
Shatraw Estate and Shatraw Household

## **\$5,000 - \$9,999**

Adirondack Foundation- Watherup Field of Interest Fund  
Ameriprise Financial  
Blue Mtn Lake Fundraiser hosted by Nancy Brown  
David and Candace Weir Foundation  
Holderied Household  
LP Quinn Elementary School  
Rockwood Charitable Foundation/Trustees  
Thorley Household  
Wolgin Household

## **\$1,000 - \$4,999**

Adirondack Foundation  
Adirondack League  
American Clothing Recycling Co  
Aubuchon Hardware  
Bacon Household  
Beguín and J. Household  
Bergeron Household  
Cloudsplitter Foundation  
Connors Household  
Deflora and Foy Household  
Drucker Household  
Duerr Household  
Eicher Household  
Fidelity Charitable  
Friedman Household  
Gary LaQuay Fishing Challenge  
Hazewski Household  
Healy Household  
Hensler Household

Horwitz Household  
Hudson Headwaters Health Network  
Infant Jesus of Prague Inc.  
Knights of Columbus Council #384  
Lake Champlain Yoga and Wellness  
Leedom Household  
Loyal Order of Moose Lodge 457  
Mele Household  
Michelin and McDonnell Household  
Morgan Family Fund- Fidelity Charitable Donor-Advisor Fund  
Norman and Marion Wolgin Family Foundation  
Paine, Jr. and Paine Household  
Picano Household  
Rice Household  
Roberts Household  
Rogers-Carroll Family Foundation  
State Employees Federated Appeal  
Steiniger Household  
Sullivan Household

# 2023 Donor List (Cont'd)

## \$1,000 - \$4,999 (cont'd)

The Charles C. Freihofer III Advised Fund  
The Sandy Hill Foundation  
The University of Albany Foundation  
United Way of the Adirondack Region

Washington County Home for Aged Women, Inc c/o  
Rowlands, LeBrou & Griesmer, PLLC  
Woodard Household  
Woodman and Cross Household

## \$250 - \$999

Adirondack Association of ABCNYS  
Adirondack Foundation - Catherine and Wayne Johnston Fund  
Akins Household  
Allen Household  
Anawalt Household  
Anderson Household  
Anonymous Household  
Arsenault and Tyus Household  
Baker Household  
Baltzly Household  
Barrett Household  
Bissell Household  
Boardman Household  
Boquet Foundation  
Brooks Household  
Burns Household  
Columbus Home Assoc of Ticonderoga NY Inc  
Cummins Household  
Deming Household  
Detmer Household  
Dowen Household  
Dunmire Household  
Eicher Household  
Essex Community Church  
Facklam Household  
Faron Household  
First Baptist Church Thrift Shoppe  
Folwell Household  
Gates Household  
George Household  
Glens Falls Roofing

Gordon Pratt Agency  
Hare Household  
Headlands Farm  
Hensler Household  
Heurich Household  
Hibbard Household  
High Peaks Church  
Hollrock Household  
Hood Household  
Hunt Household  
Hyatt Household  
Indian Lake Theater  
Jackman Household  
Johnsburg Central School Teachers Association  
Keene Fire Dept  
Kernan Household  
Kilburn Household  
King Household  
Knights of Columbus - Ticonderoga  
Kroha Household  
Kudan Household  
Kulukundis Household  
Kurtz Household  
Labrie Household  
Lake George CSD and Manny Household  
Lapham Household  
Lawrence and Cooper INC  
Leipold and Rock Household  
Leonard Household  
Liipfert Household  
Marlow Household

# 2023 Donor List (Cont'd)

## \$250 - \$999

Matt Braunius Lawn And Landscape  
Mattson Household  
Mead Household  
MLB Construction Services LLC  
Morrison Household  
MX Petroleum Corporation  
Nevins Household  
North Household  
Maxine O'Reilly Household  
William O'Reilly Household  
Phillips Household  
Pledgeling Foundation  
Premo Household  
Preston Household  
Preuss Household  
Rand Household  
Rietmann Household  
Rita M Farrant Trust  
Sahler Household  
Santoro Household  
Sargent Household  
Schachenmayr Household  
Schwab Charitable Fund- David Lafleur donor advised fund  
Shaheens Super Market, Inc  
Shannon Household  
Sheridan Household  
Shipman Household  
Simpson Household  
St. Johns in the Wilderness  
St. Regis Falls Sportsmen Club, Inc.  
St. Thomas Episcopal Church  
Staritch Foundation  
Steamboat Landing On Blue Mountain Lake  
Steen Household  
Stevens Household  
Stewart's Foundation  
Suttmeier Household  
Sweet Household  
Thayer Household  
The Helpers Fund  
Town of St. Armand  
TrailNorth Federal Credit Union  
Universal Bookkeeper  
Vanaernem Household  
Ventura Household  
Wallace Household  
Wardwell Household  
Warne Household  
Warrington Household  
Webb Household  
Willette Household  
Women's Civic Chamber of Saranac Lake

**“Little by little, a little becomes a lot”**  
- Tanzanian Proverb



**A BIG thank you to all of our donors! There are too many under \$250 donors to list but we appreciate every contribution we receive.**

# 2023 Sponsors

*With the help of our donors and community partners, we are able to provide our patients & their families with more comfort, more support, more joy, more peace and, most of all, more moments.*

*Thank you for your support!*



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& peace  
at the end of life